CHILDREN AND YOUNG PEOPLE SCRUTINY COMMITTEE 16 DECEMBER 2019

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CHILDCARE SUFFICIENCY REVIEW, 2019-20

SUMMARY REPORT

Purpose of the Report

- 1. The purpose of this report is to:
 - (a) inform Members of the findings of the 2019-20 Childcare Sufficiency Review; and
 - (b) set out the Local Authority's 2019-20 Childcare Sufficiency action plan (please see Appendix A, page 30).

Summary

- 2. The Department for Education's 'Early Education and Childcare Statutory Guidance for Local Authorities, June 2018' requires local authorities to 'secure sufficient childcare, so far as is reasonably practicable, for working parents, or parents who are studying or training for employment, for children aged 0-14 or up to 18 for disabled children'. In carrying out this requirement local authorities should 'report annually to elected council members on how they are meeting their duty to secure sufficient childcare and to make this report available and accessible to parents. The report should include specific reference to how they are ensuring there is sufficient childcare available to meet the needs of: children with special educational needs and disabilities, children from families in receipt of the childcare element of Working Tax Credit or Universal Credit, children aged 2, 3 and 4 taking up free early education, school age children and children needing holiday care.'
- 3. Factors which affect childcare demand include the number of parents in work in the Borough and recent trends show an improving picture regarding the skills and productivity of Darlington residents, with an increase in the employment rate and a reduction in the unemployment rate. There are also regeneration projects in evidence throughout the various Growth Zones in the borough. An increase in the amount of family housing in the borough may lead to an increase in childcare demand and residential development in the Borough is continuing, with new dwellings being recorded on sites at Lingfield Point, West Park and Central Park, as well as a range of smaller sites in locations around the Borough, including rural areas, such as Heighington, Hurworth and Middleton-St-George.
- 4. Supply data shows that in 2019 the early education and childcare market in Darlington which consists of maintained nursery schools, academy and maintained nursery units, private day nurseries, playgroups, childminders, breakfast, after school and holiday clubs has been fairly stable.

- 5. In Summer 2018 a pre-school childcare gap analysis was commissioned. Research with parents has shown that there is latent demand for childcare in the Borough with cost being the main barrier to higher take up of private hours. Parents would also welcome more flexibility to accommodate their often-complex mix of work and training commitments, including earlier starts, later finishes and the ability to change arrangements at short notice. These findings were also the outcome of the 2019 parental demand survey. Analysis of the overall volume of supply shows there is sufficient capacity to meet demand. When the mix of supply is compared to parents' ideal arrangements there are modest gaps in school and pre-school playgroup provision. Parent and provider feedback also suggests there is sufficient capacity to meet overall demand for 30 Hour places. There is a risk however, that future demand for stretched places may be higher than supply.
- 6. There is evidence to indicate that providers are under increasing financial pressure, with several settings reporting that their operating costs are higher than funding rates. Some settings have also reported that financial pressures are impacting on their capacity to meet children's special educational needs and disabilities. Echoing feedback from parents, employers also call for greater flexibility and lower childcare costs. There is evidence to suggest that childcare issues are impacting on employers' ability to recruit and retain staff and manage effective performance at work.
- 7. To enable the local childcare market and schools to provide childcare to close the gaps which have been identified, the childcare sufficiency data will be presented at the spring 2020 Private, Voluntary and Independent Providers' Network meeting and will be sent to schools and presented at the spring 2020 Schools Chair of Governors' Briefing. The local authority will also advertise the right of parents and childcare providers to request the delivery of childcare from school sites (DfE 'Rights to Request', introduced in September 2016).

Recommendation

- 8. It is recommended that :-
 - (a) Members note for information the findings of the 2019-20 Childcare Sufficiency Review; and
 - (b) Members note for information the Local Authority's 2019-20 Childcare Sufficiency action plan and review this annually (please see **Appendix A**, page 30).

Suzanne Joyner Director of Children and Adult Services

Background Papers

The following papers were used in this report:

The Department for Education's Early Education and Childcare Statutory Guidance for Local Authorities, June 2018
Darlington's 2018-19 Childcare Gap Analysis
The Childcare Act, 2016

Coram Family and Childcare '2019 Childcare Costs and Sufficiency Survey Questionnaire for English Local Authorities' Coram Family and Childcare '2019 Childcare Survey', July 2019.

Nicola Davies: Extension 6010

S17 Crime and Disorder	The report is about the 2019-20 Childcare Sufficiency Review and will not impinge on the duty on the authority to prevent crime and disorder in the Borough.
Health and Well Being	Good quality early education and childcare for children from birth to 14 years old and 18 years old for those young people with a disability, will assist in improving the health and well-being of Darlington's 0 to 14/18 population.
Carbon Impact and Climate Change	There are no carbon impact or climate change implications in this report.
Diversity	There are no specific proposals within the report that impact on diversity issues. All providers must meet their duties under the Equality Act 2010 when delivering education and childcare.
Wards Affected	All wards are affected.
Groups Affected	All children aged 0 to 14 years/18 years for those young people with a disability will benefit from being able to access high quality, education and childcare in the Borough.
Budget and Policy Framework	This decision does not represent a change to the budget and policy framework.
Key Decision	This is a key decision as it affects all wards in the Borough.
Urgent Decision	A delay in the information being reported to elected Council Members will delay the report becoming available to parents as required by the Department for Education's Early Education and Childcare Statutory Guidance for Local Authorities, June 2018.
One Darlington: Perfectly Placed	Access to high quality, affordable and reliable education and childcare will improve the quality of life and the health and well-being of children and young people in the Borough and will also enable their parents to access or maintain training or work opportunities.
Efficiency	There may be some resource issues for the Education Partnerships Team in supporting settings to provide the childcare to close the gaps which have been identified.
Impact on Looked After Children and Care Leavers	The national eligibility criteria for 30 Hours Childcare has been expanded from September 2018 to include children whose foster parents access paid work outside of their fostering role.

MAIN REPORT

Information and Analysis

Social Issues during 2018-19 and beyond

- 9. The most obvious factors which will affect childcare demand in the Borough are the number of families with children in the area and this in turn, is dependent upon local employment opportunities and available, appropriate housing. Although the recession has had an impact on Darlington's economy, on almost all indices Darlington's economy is out performing regional and national growth trends. Darlington has a relatively healthy employment rate of 75.6 per cent; taken as a percentage of the economically active population aged 16 64. Darlington's employment rate is above the North East average of 71.1 per cent and the national average of 75.1 per cent. Darlington's in employment figure ranks second highest of all 12 North East authorities. The productivity of jobs within the borough (measured by Gross Value Added per head), in 2015 was provisionally £24,585 which is much closer to the national average of £25,601 than the average across the North East of £18,927.
- 10. Darlington's business base is characterised by a smaller number (2.7 per cent) of medium to large businesses (those with more than 50 employees); 87.2 per cent of Darlington businesses are micro businesses employing less than 10 employees with a further 10 per cent being small businesses with between 10 and 50 employees. Darlington currently has approximately 3,215 businesses. In 2018, there were 49,700 people in employment in Darlington following an increase of 2.7 per cent between 2013 and 2018 compared to 4.8 per cent across the region and 3.8 per cent nationally. In 2017 there were 49,000 total employee jobs in Darlington, 32,000 of which were full time (65.3 per cent) and 17,000 part time (34.7 per cent). This compares to 65.8 per cent full time regionally and 67.5 per cent nationally and 34.2 per cent part time regionally and 32.5 per cent nationally.
- 11. Workless households remain an issue in Darlington with 5,000 of Darlington households in this category. The percentage of workless households is above the national average of 14.5 per cent but below the Tees Valley average of 22 per cent, however, trend data does show Darlington has seen a considerably larger reduction in workless households (5.8 per cent) than the national average (2.8 per cent) and the Tees Valley average of (2.9 per cent).
- 12. In 2012, Darlington identified four key growth locations for economic growth and regeneration namely, North Western Growth Zone, Central Growth Zone, Eastern Growth Zone and Teesside Airport Growth Zone. These areas have seen major investment and regeneration in excess of £150 million, £54.4 million in the town centre and £10 million on Opus North retail development on North Road. Future developments include further investments in Central Park by Teesside University which will act as catalysts for the creation of new jobs, particularly in the biologics, advanced manufacturing and sub-sea sectors. Central Park will continue to be developed with the added attraction of it being part of the Tees Valley Enterprise Zone programme as well as exploring the possibility of it becoming a recognised Science Park. Also, plans are being developed for the investment in Darlington Train Station to improve it as an economic driver for the Tees Valley and to exploit

- opportunities from strategic investment to decrease journey times to London. (source: Economic Regeneration Team).
- 13. With regard to the local housing market, the Council is currently producing the Darlington Local Plan for the period 2016 2036, and a consultation has been held on a draft during Summer 2018. Anticipated submission of the plan is as soon as possible in 2020. To inform the plan, the Council commissioned a Strategic Housing Market Assessment (SHMA) in 2017, which identified a need for 9,840 additional dwellings over the 20-year period 2016-36. This is a significant increase from previous projections and will require a step change in rates of housing delivery in coming years, to around 500 dwellings per annum. In the short term, residential development in the Borough continues, with new dwellings being recorded on sites at Lingfield Point, West Park and Central Park, as well as a range of smaller sites in locations around the Borough, including rural areas such as Heighington, Hurworth and Middleton-St-George. (source: Economic Growth Team). Again, the creation of additional family housing indicates a need for childcare to meet the needs of working families.
- 14. It is very difficult to forecast how childcare demand will change over time. Parental behaviour with regard to childcare can be influenced by many fluctuating variables such as parental employment type (for example constantly changing shift work), family income, childcare availability, the age of the child, where the family lives, access to transport, the availability of 'informal' childcare such as grandparents, other relations or friends. In addition, there can be cultural barriers around using childcare or additional needs that can impact on access to childcare.

Free Childcare for 2 Year Olds

- 15. Funded 2 year olds are able to access their entitlement across 95 providers in the borough, including private day nurseries, pre-schools, nursery schools, maintained and academy nursery units and with childminders. Work is on-going to increase the number of places available with childminders; the number of childminders offering places for 2 year olds has already increased from 32 in Summer 2016 to 61 in Summer 2019. In addition, potential new providers to the borough are routinely provided with information about free childcare for 2 year olds. To ensure sufficiency of places and choice and diversity for parents, it is good practice to create places over and above the DfE target because the number of places available is changeable i.e. childminders in particular can move on and off the provider list with little notice, depending upon their personal circumstances.
- 16. An on-line 2 year olds eligibility checker is available on the Council's web pages which enables parents/carers, professionals, childcare settings and schools to assess a child's eligibility for a free childcare place for those children who meet the low family income criteria. However, support is still available via the Families' Information Service (FIS) and the Education Partnerships Team for those parents who require support in accessing a place or for those children who have specific requirements.
- 17. The Department for Work and Pensions releases a list seven times a year of the number of families with a 2 year old in the borough who access low income benefits and/or DLA for a child. Children's Centre staff work directly with some of the families who are not accessing their entitlement and provide appropriate support when

required. An information sharing agreement has been set up with Harrogate and District Foundation Trust to enable health visitors to access this list; they are also then able to provide appropriate support where a place is not being accessed. As 'Free Childcare for 2 Year Olds' has become more well known amongst parents, the marketing campaign has been scaled back. However, advertising still takes place in the borough wide magazine 'One Darlington', on Facebook and via posters and leaflets. Existing networks, such as health visitors, the Children's Centres, the FIS, schools and childcare providers are utilised to promote the entitlement and the most effective method of raising awareness is, of course, parental word of mouth.

18. The initial DfE estimate of the number of eligible 2 year olds in the borough was 640. Since January 2016 the average number of families on the DWP eligibility list has been around 490. There tend to be seasonal variations in the number of families on the list; numbers reduce in the Autumn term and increase in the Spring term perhaps as a result of parents taking short term jobs in the run up to Christmas. Since the Spring 2016 term the average number of eligible children accessing a place has been 406. Take-up rates in the borough have been as follows:

Table 1 - Termly take-up

Term	Percentage take-up
Spring 2016	79%
Summer 2016	83%
Autumn 2016	85%
Spring 2017	76%
Summer 2017	83%
Autumn 2017	86%
Spring 2018	80%
Summer 2018	82%
Autumn 2018	92%
Spring 2019	69%
Summer 2019	92%

19. The take-up rate in Summer 2019 of 92 per cent equates to 373 children occupying a funded place. Of these 373 filled places, 247 children are in a private day nursery, playgroup or with a childminder (66 per cent) and 126 children are in schools (34 per cent).

Universal and Extended Entitlement for 3 and 4 Year Olds

20. When looking at sufficiency of Free, Flexible Entitlement (FFE) places for 3 and 4 year olds, Darlington has historically had a strong private and voluntary childcare sector. Currently, our 3 and 4 year olds access their FFE in a mixed market of 113 providers spread across the borough, including private day nurseries, preschools, nursery schools, maintained and academy nursery units and with childminders. Take-up of nursery FFE in Darlington, as with most other local authorities, is high. Although nursery education is not statutory, the offer is universal and has been up and running for twenty years. Data indicates that in Darlington in

January 2019, 96 per cent of 3 and 4 year olds were accessing a free 15 hour a week place. Darlington does import and fund a small number of children from other local authority areas but historically, the number of children we import is fairly equal to the number of children we export to bordering local authority settings. This figure compares with an average of 99 per cent across the North East local authorities; the average figure in England is 94 per cent.

21. From September 2017 every local authority in England has had a statutory duty to ensure a sufficiency of 30 Hours early education and childcare places for eligible 3 and 4 year olds.

Table 2 - 30 Hours Take-up

Sector	No. of children	Percentage
Private Day Nurseries	476	54%
Pre-schools	101	12%
Child minders and out of school clubs	121	14%
Nursery Schools	60	7%
Nursery Units	118	13%
Total	876	100%
Private and Voluntary Sector	698	80%
Schools	178	20%

Childminders

- 22. Over the past few years there has been a slight decrease in the number of registered and 'active' childminders in the borough from 96 in June 2015, 91 in July 2016, to 80 in August 2019. There are still significantly fewer registered and 'active' childminders in the borough than there were eleven years ago, for example, 140 in March 2008. As well as the recession, the change in Ofsted registration procedures may have had an effect.
- 23. Childminders provide a flexible childcare service to families being able to accommodate early mornings and late finishes, weekend and overnight care to children from birth to age 16. Of the 80 childminders, 54 have been judged 'Good' or better by Ofsted, 13 have met the requirements of the Childcare register and 10 are awaiting their first inspection. There are currently 61 childminders who have contracts with the Local Authority enabling them to offer free childcare to 2 year olds and 62 childminders with contracts enabling them to offer free childcare to three and four year olds. Childminders are able to offer an extended service by working in partnership with other settings and schools, this supports families by offering an attractive package of childcare and maintaining continuity of care for children.

Use of early education and childcare

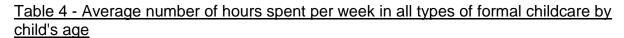
Table 3 - Usage by age and provider type

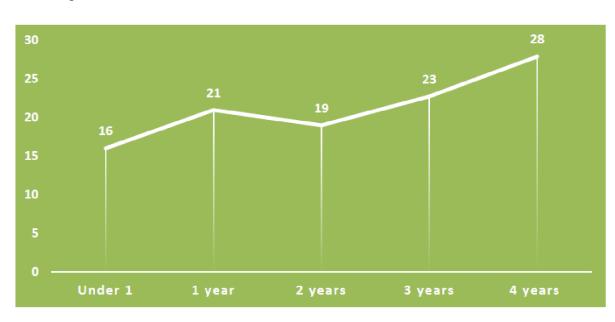
24. Two thirds of all households with children aged 0 to 4 years were using formal childcare provision (67 per cent). The majority of 0-2 year olds using registered childcare were in a private day nursery whereas large numbers of 3 and 4 year olds were using nursery schools or units and/or private day nurseries.

6% Childminder

Nursery school Pre-school 46% Day Nursery 0% 5% 10% 15% 20% 25% 30% 35% 40% 45% 50% ■ 3 to 4 years ■ 0 to 2 years

Unsurprisingly, children under 1 year old spend the least amount of time in formal childcare, as opposed to 4 year olds who are in childcare for the longest periods.





Ideal early education and childcare arrangements

25. Parents were asked to report their ideal childcare arrangements, assuming there are no barriers to use. 'Ideal' arrangements reflect latent demand, barriers such as availability and affordability will impact on the level of take-up in practice. Slightly less than half of all 0 to 2 year olds use formal childcare (47 per cent), rising to 83 per cent in ideal circumstances. For 3 and 4 year olds, the figure falls from 96 per cent to 88 per cent, reflecting anticipated entry to full-time school.

0 to 2 year olds

26. Just over a third of 0 to 2 year olds use private day nursery provision yet parents would like to use these services for 61 per cent of all children. Latent demand for pre-school places is double usage. Few under 3 year olds use school-based provision (3 per cent), the survey suggests demand could be as high as 17 per cent. The smallest gap was found for childminding provision, with 6 per cent of children in the sample using this provision rising to 9 per cent in ideal circumstances.

17%

12%

6%

17%

12%

6%

36%

DAY NURSERY

PRE-SCHOOL

NURSERY SCHOOL/CLASS

CHILDMINDER

O to 2 Now

0 to 2 Ideal

Table 5 - Current and ideal childcare arrangements for 0 to 2 year olds

3 and 4 year olds

The fit between current and ideal arrangements is much closer for 3 to 4 year olds with the biggest gap found for private day nursery provision of 11 per cent.

DAY NURSERY PRE-SCHOOL NURSERY SCHOOL/CLASS CHILDMINDER

3 to 4 Now 3 to 4 Ideal

Table 6 - Current and ideal childcare arrangements for 3 to 4 year olds

27. A total of 29 households completing the survey were expecting a child in the next 12 months and 59 per cent would like to use some form of registered childcare for their new baby. Over two-fifths (45 per cent) would like to use a private day nursery, 17 per cent would like to use a childminder and 14 per cent were as yet undecided as to which type of care they would prefer. On average, expectant parents anticipated using 19.25 hours of day nursery provision per week, with needs ranging between 4 and 40 hours. For childminders the average was 21.6 hours and the range was 16 to 32 hours.

Preferred timing of care

28. Most parents (70 per cent) require care before 8:30 am and 72 per cent require pick up from 5:00 pm or later. Tables 6 and 7 evaluate the fit between the times care is offered and when parents require it. Demand peaks mid-week Tuesday through to Thursday, being slightly lower on Mondays and around 20 per cent less on Fridays. There is very limited demand for formal care on Saturdays and Sundays, being flagged by just 6 (3 per cent) and 2 (1 per cent) parents respectively.

Table 6 - Preferred start time

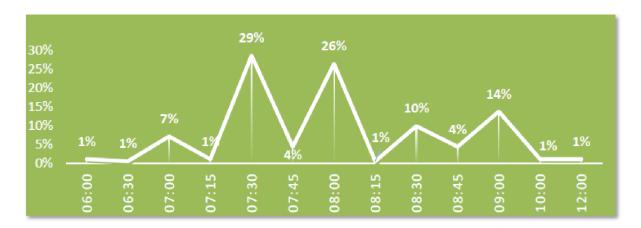
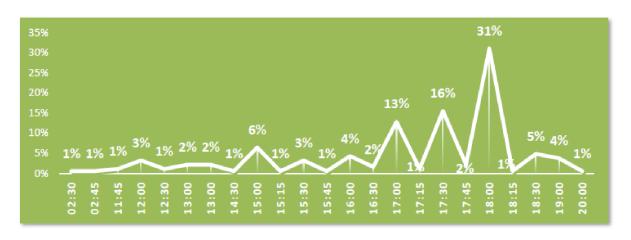


Table 7 - Preferred pick-up time



Preferences regarding Universal Entitlement for 3 and 4 year olds

29. Most parents will use their child's universal 3 and 4 year old place. Over half will use it term-time only (56 per cent) and 42 per cent would prefer a stretched offer. There is a preference to use the hours across full days (66 per cent), followed by morning sessions (40 per cent); afternoon sessions are least popular (15 per cent).

Preferences regarding 30 Hour places for 3 and 4 year olds

30. Of those parents believing their child to be eligible for a 30 hour place within the next 12 months, 3 per cent did not expect to take up the extra hours, 39 per cent wanted to use a place term-time only and 57 per cent wanted to use a stretched place. Table

8 shows the shape that demand for 30 hour places was predicted to take between Autumn 2018 and Autumn 2019 based on this analysis and using DfE estimates of the eligible population size. The number of children occupying a 30 Hours place in Summer 2019 is 876. Feedback from providers indicates total supply in the region of 964 places which is sufficient in terms of overall volume.

Table 8 - Future take-up of 30 Hour places

Forecast take-up	%	Number
Extra entitlement not used	3%	25
30-hour offer term-time only	39%	320
30-hour offer stretched	57%	467

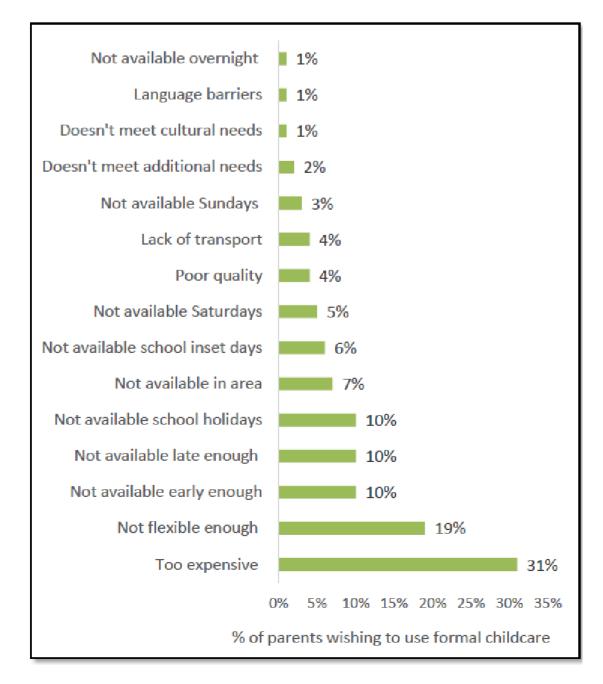
Preferences regarding 15 Hour places for 2 year olds

31. Just 27 parents within the sample expected their child to be eligible for a 2 year old funded place and of these, 20 wanted to take up the place, 12 in term-time only and 8 across the year. There was a preference for full days (15) rather than morning (3) or afternoon (3) sessions.

Barriers to using preferred childcare arrangements

- 32. Cost is by far the biggest barrier to using formal childcare. This is felt across all income bands: 59 per cent of families with a total household income of less than £20,000 said cost was a barrier, falling to 50 per cent with income up to £39,999, 53 per cent of those with income up to £59,999 and 31 per cent with household incomes of £60,000 plus. Lack of flexibility to change arrangements when needed is a barrier for almost one in five parents using or wanting to use formal childcare (19 per cent). Lack of early start (10 per cent) and late finish times (10 per cent) were a barrier for one in ten parents.
- 33. The sample included ten children whom parents identified as having a special educational need or disability. In three cases parents felt formal childcare provision could not meet the additional needs of their child. Two of these families had a child with cerebral palsy and the third family had a child with sensory difficulties.

Table 9 - Barriers to ideal formal childcare arrangements



34. The number of Darlington residents wanting to use formal childcare and reporting a lack of provision in the area they needed it was very small (8). On this basis, the parent survey does not point to any significant geographical gaps.

Childcare as a barrier to employment and training

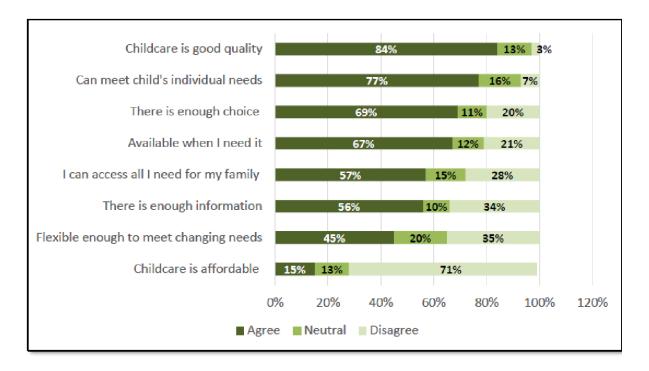
35. Most survey respondents were female (90 per cent) and 37 per cent of women said they had been prevented from taking up work or training opportunities at some point in the past because of difficulties with childcare. The figure for male respondents was 22 per cent, but the sample size was very small (18 men). When assessed across households, 38 per cent of all households had encountered barriers to training or employment due to childcare problems.

36. The key themes emerging were the cost of care which often cancelled out potential earnings (29 comments), lack of childcare for early starts or late finishes (7), childcare not being sufficiently flexible to meet temporary requirements at work such as attending a training course, meetings or travel (6).

Opinions of early education and childcare

37. As with feedback on barriers, cost was the primary sticking point with 71 per cent of parents disagreeing with the statement that childcare is affordable. Over one in three disagree that provision is flexible enough to meet changing needs (35 per cent) and a third feel information on provision could be improved (34 per cent).

Table 10 - Extent to which parents agree childcare provision is sufficient



Parental awareness of childcare support

38. Most parents have heard of Universal Credit (70 per cent), awareness is lower for Child Tax Credit (62 per cent) and the Childcare Element of Working Tax Credit (55 per cent). One in two parents of under 5s have heard of the employer childcare voucher scheme.

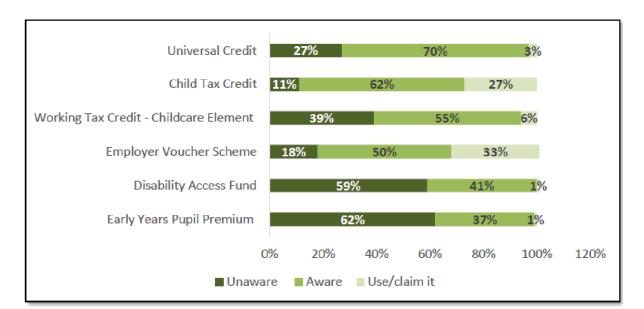


Table 11 - Awareness of childcare support

Childcare supply and demand

- 39. Childcare supply has been measured via surveys of childcare and early education providers and data available from secondary sources including Darlington Borough Council and Ofsted. Over two thirds of nursery and primary schools (69 per cent), 61 per cent of childminders and 52 per cent of day nurseries and pre-schools responded to the survey.
- 40. Table 12 draws together supply and demand across the borough and for each planning area. Figures show demand based on parents' ideal childcare arrangements and assume there are no barriers to use. Parents gave information on their preferred type of setting and number of hours required.

<u>Table 12 - Overview of childcare supply and demand for under 5s in Darlington borough and planning area level</u>

Type of provision	Supply FTE places	Demand FTE places	Gap FTE places
Borough level			
Day nursery	1,380	1,264	116
Pre-school playgroup	214	261	-47
Childminder	216	118	98
Nursery school/class	784	913	- 12 9
All types of provision	2,594	2,556	38
Planning Area 1			
Day nursery	620	524	96
Pre-school playgroup	92	133	-41
Childminder	107	51	56
Nursery school/class	117	161	-44
All types of provision	936	869	67
Planning Area 2			
Day nursery	565	514	51
Pre-school playgroup	76	72	4
Childminder	83	61	22
Nursery school/class	370	442	-72
All types of provision	1,094	1,089	5
Planning Area 3			
Day nursery	195	224	-29
Pre-school playgroup	46	57	-11
Childminder	26	7	1 9
Nursery school/class	297	310	-13
All types of provision	564	598	-34

41. Parents have indicated that they would like to use significantly more formal childcare than current levels of take-up, particularly for 0 to 2-year olds. Analysis of supply across the borough and in three planning areas shows that 'latent' demand is broadly within the scope of current capacity, in terms of overall volume. There are gaps however, when looking at parents preferred choice of setting. Leaving barriers to access aside, total demand for early years places across the borough is an estimated 2,556 FTE places, or 0.43 places per child under 5 years. Supply marginally exceeds total demand by around 38 FTE places. When type of provider is considered, there is a borough-level gap in supply for pre-school playgroup places (-47) and school-based nursery provision (-129); these gaps assume every parent acts on their preferred childcare choices, a scenario which is unlikely.

42. Looking below borough level in Area One, overall places (936 FTE places) exceed total demand (869 FTE places), however there is a gap in pre-school playgroup places (-41 FTE places) and school based nursery provision (-44 FTE places) based on parent's preferred childcare choices. In Area Two, supply (1,094 FTE places) is on a par with overall demand (1,089 FTE places). As elsewhere in the borough, parents show a preference for more school-based places. Overall supply is just 564 FTE places in Area Three, slightly less than total demand of 598 FTE places (-6 per cent). This is the only area where a gap in day nursery provision was found (-29 FTE places). There are also small gaps in pre-school playgroup places (-11 FTE places) and nursery class places (-13 FTE places) compared to parents' preferred childcare choices.

Is care available at the times required?

43. Analysis has found that most parents (70 per cent) require care before 8:30 am. 68 per cent of all FTE places are in provision opening before 8:30 am; day nursery and childminding provision is most likely to meet this need with only 10 per cent of school nursery places being offered before this time. Almost three quarters of parents (72 per cent) require provision until 5:00 pm or later; 64 per cent of all FTE places are in settings operating up to or beyond this time. Childcare after 5:00 pm is almost exclusively offered by day nurseries and childminders. Just 5 per cent of places in school nursery provision and 9 per cent of places in pre-school playgroups are in settings operating after 5:00 pm. In most cases parents looking to cover a full working day would need to use a private day nursery or childminder, or a mix of wraparound arrangements.

<u>Table 13 - Proportion of FTE places offered at various points in the day by type of childcare provider</u>

Type of provision	Mornings before 8:00 AM	Mornings before 8:30 AM	Afternoons after3:30 PM	Afternoons after 5:00 PM
Day nursery	75%	100%	100%	100%
Pre-school playgroup	34%	45%	45%	9%
Childminder	74%	96%	100%	100%
Nursery school/class	0%	10%	27%	5%
All types of provision	49%	68%	74%	64%

30 Hours sufficiency

44. Feedback from providers and data from Darlington Borough Council indicates total supply in the region of 964 30 Hour places, approximately 1.18 per eligible child. Day nurseries provided 60 per cent of all places with 20 per cent delivered in school settings.

Table 14 - 30 Hour places by provider type

30-hour places by provider type	Full places	Partnership ^A	Total	% of supply
Day nursery	530	90	575	60%
Pre-school playgroup	121	28	135	14%
Childminder	42	39	61.5	6%
Nursery school/class	168	48	192	20%
All types of provision	861	205	963.5	100%

A: partnership places counted as 0.5

45. A breakdown of supply by ward is shown in table 15 below.

Table 15 - 30 Hour places by ward

Ward	Childminders	Day nurseries/ pre-schools	Schools
Bank Top and Lascelles	0	0	20
Brinkburn and Faverdale	1	67	0
Cockerton	8	43	0
College	10	51	0
Eastbourne	0	30	18
Harrowgate Hill	9	61	0
Haughton and Springfield	3	20	23
Heighington and Coniscliffe	1	0	0
Hummersknott	1	0	0
Hurworth	0	43	0
Mowden	4	8	0
North Road	1	0	0
Northgate	0	102	26
Park East	0	5	57
Park West	0	67	0
Pierremont	4	42	0
Redhall and Lingfield	1	50	41
Sadberge and Middleton st George	11	31	8
Stephenson	0	92	0
Whinfield	11	0	0
	62	710	192

46. Based on this analysis, overall supply of 30 Hour places is 'sufficient', but do options for taking places meet parents' needs? Over one in two parents (57 per cent) would prefer to use their child's place for fewer hours a week across more weeks of the year - a 'stretched' offer. This amounts to around 467 places. Day nurseries and childminders are most likely to offer stretched 30 Hour places. Of those providers taking part in the survey and offering 30 Hour places, 3 out of 7 nurseries (43 per cent) offered stretched places, as did 11 out of 20 (55 per cent) childminders. These providers together offered a total 30 Hour capacity of 127 places. If these responses are typical of wider 30 Hour offers it is possible that the number of stretched places may fall short of parent demand.

Working in partnership to deliver 30 Hours places

47. As well as delivering full 30 Hour places, providers are working together across the borough to provide places in partnership with others. Looking at estimated figures for September 2018 onwards, providers reported a total capacity of 102.5 'partnership' places. Almost one in two surveyed childminders reported capacity for shared places (48 per cent), rising to 75 per cent of surveyed pre-schools and nurseries. Less than one in three schools taking part in the survey and offering nursery provision reported capacity to deliver 30 Hour places in partnership with others. During 2018-19 the local authority has supported partnerships to become established between different settings and childminders to increase choice and flexibility for families. For example, one nursery school has formed a partnership with a network of childminders, creating a positive, empowering and supportive relationship for all, enabling them to work together towards shared goals and, therefore, providing better outcomes for the child. This way of working is also a more efficient use of staff resource.

<u>Table 16 - Delivering 30 Hours in partnership with other providers: maximum capacity for partnership places by ward.</u>

Ward	Childminders	Day nurseries/pre- school	Schools
Bank Top and Lascelles	0	0	0
Brinkburn and Faverdale	0	16	0
Cockerton	6	5	0
College	5	2	0
Eastbourne	0	0	5
Harrowgate Hill	6	16	0
Haughton and Springfield	1	0	1
Heighington and Coniscliffe	1	0	0
Hummersknott	1	0	0
Hurworth	0	6	0
Mowden	3	5	0
North Road	0	0	0
Northgate	0	45	0
Park East	0	0	0
Park West	0	2	0
Pierremont	2	0	0
Redhall and Lingfield	1	5	26
Sadberge and Middleton St. George	6	16	16
Stephenson	0	0	0
Whinfield	7	0	0
Total partnership places	39	118	48
Total FTE places	19.5	59	24

Impact of 30 Hours on other provision

- 48. Providers taking part in the survey were asked what, if any, impact 30 Hours has had on their ability to offer places for children with special educational needs or disabilities (SEND). Feedback was provided by a small number of settings. One school, 1 childminder and 4 non-domestic settings felt their ability to meet the needs of children with SEND had been affected.
- 49. More providers felt the general flexibility they could offer families had been impacted in some way: 8 out of 19 nurseries and pre-schools providing feedback felt their flexibility had changed (42 per cent); whilst 4 out of 6 schools said so. Fewer childminders reported an impact 3 out of 21, or 14 per cent.

Business confidence

50. Childminders, day nurseries and pre-schools were asked about their expectations regarding future financial performance and confidence that they would be operating in 12 months' time. Looking firstly at childminders, one in three were expecting their income to decrease in the next twelve months, and 13 per cent lacked confidence that they would be trading in 12 months' time. Turning to day nurseries and pre-schools, five settings (31 per cent) were less confident about their financial performance in the next 12 months, compared to the last year. Two settings giving feedback lacked confidence that they would be trading in 12 months' time. These settings offered a combined capacity of 130 places. One setting was finding that operating costs were higher than funding rates and the second setting was experiencing low levels of demand. These findings raise concerns regarding the sustainability of some providers in the borough, which may impact on sufficiency in the future.

The views of employers in Darlington

51. A survey of 75 local employers was undertaken targeting a mix of both larger and smaller employers in the Darlington area. The aim of the survey was to investigate the use of family friendly employment practices and explore the extent to which childcare supply meets the needs of businesses and staff. The majority of the employers surveyed were private companies (51 per cent), with the remainder being a mix of charity, voluntary organisations or trusts (12 per cent), health authority or NHS trusts (1 per cent), nationalised industry or state corporations (1 per cent) and educational establishments (1 per cent). Interviews were completed across a range of business sectors as shown in table 18. Surveyed businesses together employed over 1,400 staff in the Darlington area.

Industrial sector	%
Agriculture, Forestry and Fishing	2
Manufacturing	7
Construction	3
Wholesale and retail trade; repair of motor vehicles and motorcycles	13
Accommodation and food service activities	7
Information and communication	5
Real estate activities	3
Financial and insurance activities	2
Professional, scientific and technical activities	20
Administrative and support service activities	10
Public administration and defence; compulsory social security	2
Education	11
Human health and social work activities	8
Arts, entertainment and recreation	2
Other service activities	3

- 52. The need for flexible childcare becomes apparent when looking at work patterns required by Darlington employers. Of those businesses providing detail on their work patterns, over one in four operated at weekends (29 per cent), on mornings before 7:45 am (30 per cent), or in the evening later than 5:45 pm (31 per cent). Over one in ten operated night shifts (14 per cent) and 11 per cent gave staff less than one-week notice of shift patterns.
- 53. The number of businesses frequently experiencing problems due to childcare issues was relatively low, however many found childcare was an occasional problem, particularly with regards to unplanned absence (50 per cent) and staff performing effectively at work (38 per cent).

<u>Table 19 - Workforce problems resulting from the availability, affordability or reliability of childcare</u>

Workforce problem	A frequent problem	An occasional problem	Never been a problem
Recruiting staff needed	6%	30%	64%
Retaining staff	3%	29%	68%
Staff performing effectively at work	4%	38%	59%
Unplanned staff absence	5%	50%	45%
Staff being available to work shifts the			
business needs	4%	33%	62%

- 54. The following problems were flagged by employers experiencing occasional or frequent staffing difficulties relating to childcare:
 - (a) No childcare for night shifts (3)
 - (b) No childcare late evenings (8)
 - (c) No childcare early mornings (14)
 - (d) No childcare at weekends (14)
 - (e) Lack of childcare in school holidays (21)
 - (f) Childcare not flexible enough to meet changing work patterns/demands (13)
 - (g) Cost of childcare (25)
 - (h) Staff childcare arrangements are unreliable (7)
 - (i) No care available when child is ill (21)
- 55. Surveyed employers were offering a range of support to their staff, the most common being childcare vouchers (29 per cent) and unpaid parental leave above statutory minimums (22 per cent).

Table 20- Forms of employer support currently offered or considered for the future

Forms of childcare support	Currently Offering	Consider offering in the future
Tomic of omiconic support	currently criticing	101010
Childcare vouchers	29%	4%
Full cost of childcare	0%	4%
Other financial contribution to childcare costs	4%	8%
On-site workplace nursery/crèche	4%	4%
Information on childcare choices and provision	12%	12%
Information on Tax Credits and Child Tax Credits	12%	12%
Unpaid parental leave above the statutory minimum	22%	2%
Help with calculating Working Tax Credits and Child Tax Credits	16%	8%
Maternity leave above the statutory minimum.	16%	4%
Paternity leave above the statutory minimum.	10%	6%
Shared Parental Leave above the statutory minimum.	10%	8%
Adoption leave above the statutory minimum.	12%	6%

56. Flexible working practices were also in evidence, or being considered in the future, the most common being temporary reductions in working hours to support personal circumstances (44 per cent).

Parental Childcare Survey Results - Summer 2019

- 57. Between June and September 2019 a follow up childcare survey was issued to parents and carers via schools, childcare providers, Darlington library, Darlington Association on Disability, the Council staff bulletin, the Council business enewsletter, Children's Centres, Jobcentre Plus, health visitors and various parental social networking sites. The survey collected parental feedback about the local childcare market for the age range pre-birth up to 14 years and up to 18 years for young people with a disability.
- 58. Just over 220 parents responded and of these responses: 45 per cent of parents said they were paying for registered childcare; 32 per cent had a child who was accessing the funded entitlement for 2 or 3 and 4 year olds; and 35 per cent had help from family and friends with childcare. 53 per cent of the children whose childcare needs were being considered, were aged between five to eleven years and 9 per cent of the total number of children (17 children) have a disability. When parents were asked how long they thought they would need to use childcare, 42 per cent envisaged using childcare for between one and four years and 40 per cent envisaged using childcare for the next five to eleven years.

- 59. Parents were asked what factors they take into consideration when choosing formal childcare. The answers were interesting in that the themes echo the findings of the 2018 pre-school survey: 82 per cent of parents were looking at the providers' location i.e. its proximity to home, work or school; 70 per cent considered costs/charges to be an important consideration; 67 per cent of parents included safety and security of provision within their assessments; 62 per cent said the atmosphere and available facilities were important; and 55 per cent of parents felt that the flexibility of opening and closing times was a consideration. When asked what was the earliest time they would need childcare, 30 per cent of parents said from 7:30 am. When asked what was the latest time they would need childcare, 31 per cent of parents said up to 6pm.
- 60. When parents were asked why they do not use formal childcare or are dissatisfied with their childcare arrangements: 54 per cent cited costs or the charges involved; 19 per cent were unhappy due to there being no flexibility of opening and closing times; and 16 per cent felt that there was no flexibility to fit in with their personal circumstances.

Comments from parents included:

'It's convenient that it's (the childcare) at school'

'I think we'll use nursery for term-time although I've noticed some (nurseries) have started offering holiday cover!'

'Breakfast club at our school and after school clubs are very expensive'

'There is no affordable care for children with disabilities.'

'School holiday clubs are so expensive for families with 3 children. There's no point working some weeks as it goes on childcare.'

'The 6 week holidays in particular are extremely expensive for many.'

'I now have the childcare we need, suits our circumstances (except timing e.g. early starts or late finishes) and the children enjoy. Sadly, it is the most expensive provision but we have happy children at an expense to family activities.'

Out of school and holiday provision

- 61. During 2018-19 the number of out of school and holiday clubs has remained static. A number of providers cater for older children aged 8 to 11 years. Many of the out of school clubs in Darlington are part of a day care provider offer and as such are inspected as part of the overall Ofsted inspection of that provision. They are not issued with a separate judgement. A number of breakfast clubs are also registered on school sites and their Ofsted judgement is shared with the school.
- 62. The Education Partnerships Team supports the stand alone clubs to improve quality and capacity via an audit of provision which includes a focus on the club's capacity to deliver good quality, accessible places for children with special educational needs and/or disabilities (SEND). Settings are encouraged to work in partnership with other

settings, to ensure seamless transitions. From September 2019 childcare settings only delivering before and after school will be judged by Ofsted on their 'overall effectiveness: quality and standards of the early years provision' resulting in a judgement of Met or Not Met.

Special Educational Needs and Disabilities (SEND)

- 63. Early Years Inclusion Officers support settings and schools with the quality of their provision for children, including those with SEND. A key feature of this work is supporting settings to identify and support the needs of children as soon as possible. Of cases highlighted to the Education Partnerships Team, the largest proportion of children requiring support in 2018-19 was within the broad area of need of 'communication and interaction' which was also the case in the 2017-18 academic year.
- 64. The Local Authority operates a brokerage service via the Darlington Families' Information Service whereby childcare enquiries for children with disabilities are progressed by officers within Education Services. In addition, the Early Years Inclusion Fund is made available to support children within settings through a multiagency panel. From September 2017 3 and 4 year olds who access early education and who attract Disability Living Allowance have been entitled to an annual payment of £615 to the setting of their choice. In addition, settings have been encouraged to evaluate the effectiveness of their inclusive practice through the use of a Local Authority evaluation tool. From August 2018 to June 2019 20 3 and 4 year olds have claimed Disability Access Fund.

Quality

- 65. In August 2019 all private and voluntary childcare settings were judged 'Good' or better.
- 66. In August 2019 the Ofsted judgements given to the various settings in Darlington were as set out below:

<u>Table 21 – Ofsted Judgements</u> (source: FIS as at August 2019)

2019 Ofsted	Outstanding	Good	Requires improvem ent	Inadequate	Met	Not met with actions	Awaiting 1 st Inspection	Not Required	Total
Private Day Nurseries	30%	65%	0	0	0	0	5%	0	100%
Holiday Clubs	16%	40%	0	4%	24%	0	0	16%	100%

Out of School Clubs	22%	70%	0	4%	4%	0	0	0	100%
Breakfast Clubs	21%	74%	0	5%	0	0	0	0	100%
Breakfast Clubs (school registered)	0	59%	18%	0	0	0	23%	0	100%
Playgroups	30%	60%	0	0	0	0	10%	0	100%
Childminders	14%	54%	1%	0	16%	2%	13%	0	100%

Childcare providers who only work with children from the end of Early Years Foundation Stage are registered on the childcare register. They are expected to meet the requirements relating to people, premises and provision and make a declaration that they will do so. They are inspected to ensure they are still complying with these requirements and are judged as either meeting the requirements of the register or not meeting the requirements i.e. 'Met' or 'Unmet'.

Cost - out of school and holiday provision

- 67. Feedback from local parents suggests that the supply of holiday childcare for school age children does not meet demand and is not affordable. The proportion of local authorities in England with enough holiday childcare in all of their local area is highest for the youngest children (4 to 7 year olds) at 35 per cent, then narrows to 31 per cent for 8 to 11 year olds, 14 per cent for 12 to 14 year olds and just 17 per cent for disabled children. Families with disabled children face some of the biggest shortages in holiday provision, of the ten regional areas in England, disabled children have the lowest holiday childcare sufficiency ratings in five of these areas.
- 68. In Darlington the average price per child for a week of holiday childcare is £134.19. If six weeks of holiday care is required during the summer, this equates to over £800 per child. The average weekly price in the North East is £144, these figures compare with an average of £162.22 in the South East, £145 across the London boroughs and £118 in the North West. In the last year the cost of holiday childcare has risen in England by 3 per cent, however, in the North East there has been a price decrease of 6 per cent. Parents who use holiday childcare are likely to use after school clubs during term time. There is a significant gap between the prices of after school clubs and holiday childcare. In England the average weekly increase in switching from an after school club to a holiday club is £81.44 per child and in Darlington it is £79.59 per child or just under £480 per child for a six week period.
- 69. There are of course other options for families, for example, 'shift parenting' in couple families, using informal care from grandparents, other relatives or friends and term-time only working arrangements. Support with childcare costs, including holiday childcare, is available to parents in some circumstances through tax relief and benefits. However, this is only available to parents who use Ofsted-registered childcare. Many activity-based providers which run for a few weeks in the summer, as well as childcare providers only looking after children aged over 8, are not required to register with Ofsted. Parents who use government support for childcare costs therefore have a smaller choice of providers, or miss out on financial help. Holiday

childcare providers are responding to a range of issues including minimum wage changes, pension auto-enrolment and business rate rises.

Outcome of Consultation

70. The main issues for Darlington parents are the need for local childcare to be affordable and flexible, wrapping around the beginning and end of the school day to fit with parental working patterns and the need for accessible, affordable, inclusive holiday childcare.

How will this work in Darlington?

- 71. The 2019 Childcare Sufficiency unmet demand data will be presented to the private, voluntary and independent childcare sector and to schools in spring 2020, to encourage them to plug the gap in the childcare offer and to enable them to develop services in an informed way.
- 72. The priorities for the Local Authority continue to be to:
 - (a) assist childcare providers/activities to be sustainable
 - (b) work with settings and other interested stakeholders to continually improve the quality of care and make settings/activities more inclusive
 - (c) provide parents with up-to-date information about financial assistance towards childcare costs, including any available tax credits

Appendix A

Childcare Sufficiency Action Plan

<u>Childcare Sufficiency Targets</u>: Improve the affordability, flexibility of pre-school childcare and 'fit' with working families requirements; and Improve access to out of school and holiday childcare/ activities, particularly for children aged 5 to 14 years or 18 years for disabled young people & ensure that all childcare/activities are inclusive.

Gap identified	2019-20 Objectives	2019-20 Actions	Responsibility & timeframe	Outcome
Increase choice and diversity of good quality, funded places (i.e. Free Childcare for 2 Year Olds, the Universal Entitlement and 30 Hours Childcare) for parents	Support the existing range of providers to monitor and where possible, directly meet parental demand or to sign-post parents effectively to other providers	 Present the childcare gap analysis data to providers and schools to enable the market to visualise the gaps and where possible, meet unmet demand Visit all settings and schools to provide advice and support to maintain and improve quality, supporting a setting's self-reflection regarding quality Provide intensive support to new providers or those who have received a down-grading in their Ofsted inspection judgement Assist settings and schools with 	 Early Years Projects Officer - Spring 2020 Education Partnerships Team – on-going annual audits Education Partnerships Team – on-going annual audits Education Partnerships Team – on-going annual audits 	An increase in the number of flexible delivery models which meet working parents' needs

augtoinghility by	on going annual
sustainability by	on-going annual
raising awareness of	
different business	advice regarding the
delivery models	local authority's
	toolkit as
Assist settings and	requested/required.
schools with	Education
sustainability by	Partnerships Team –
providing advice	as
regarding methods	
researching parenta	al
demand	
Facilitate access to	
appropriate local	Education
authority data for ne	ew Partnerships Team –
providers eg	as
information about	requested/required.
new housing	
developments,	
usable sites or	
vacant buildings an	d
unmet demand	ч
Support access to	Data Tanas and
funded 2 year olds	Data Team and
places by	Families' Information
disseminating the	Service- on-going.
filtered DWP list of	
eligible families	
termly to nominated	
health visitors and	
sending information	
postcards to eligible	
families who are no	
Tarrilles who are no	

	accessing a funded place Support access to funded 2 year olds places by being a partner in the Teesside 'Changing Lives Through Childcare' event which provides information and updates about funded early years places for staff from other stakeholder organisations Increase awareness of funded 2 year olds places by regularly mailing leaflets and posters to schools, providers and other appropriate partners/venues along with social media channels	Education Partnerships Team – Summer 2019. Families' Information Service– on-going.	
 Encourage providers, other stakeholders eg Jobcentre Plus and parents to report unmet 	Advertise the Families' Information Service unmet demand list and the on-line parental childcare questionnaire	 Families' Information Service, Education Partnerships Team— on-going 	 Increased Local Authority intelligence regarding unmet demand

demand to the local authority	 Fully utilise the brokerage system by questioning provider service descriptions and testing to see if providers will deliver more flexibly on a case by case basis Gather feedback from parents about unmet demand via on-line surveys and by using existing networks eg D.A.D.s Parent/Carer Forum 	 Families' Information Service, Education Partnerships Team— on-going Education Partnerships Team — on-going 	
Ensure that the introduction of 30 Hours childcare does not lead to insufficient places or reduced choice for parents only entitled to 15 Hours or a funded two year olds place	Assist settings and schools with sustainability by raising awareness of different business delivery models	Education Partnerships Team – on-going annual audits and providing advice regarding the local authority's toolkit as requested/required	No unmet demand regarding 15 Hours or funded 2 year olds places
Continue to ensure the smooth administration of 30 Hours	 Increase parental awareness by: continuing to market 30 Hours Childcare in the borough wide 	 Families' Information Service, the Education Partnerships Team— on-going 	 Parents seamlessly accessing their entitlement

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	are revised	to take D	eveloper – on-going	

account of any changes to childcare entitlements eligibility after October 2019 • Ensure that local issues around national guidance are regularly fed back to the DfE via the NE Regional Childcare Network • Answer parental and provider queries promptly and signpost appropriately eg to HMRC, when	 Education Partnerships Team— on-going Families' Information Service — on-going
 Ensure providers have returned their signed funded children contracts and understand the various requirements eg with regard to continuous funded provision and charges Ensure providers understand the parental process regarding eligibility and validating codes 	 Commissioning Team and Education Partnerships Team – September 2019 and April 2020 Education Partnerships Team via the termly funded children audits and the Education Partnerships Team

		 Ensure providers understand the local authority's termly data collection and payments system Monitor the unmet demand list and the parental questionnaire to ensure accurate place planning Ensure that existing and new providers are aware of any sufficiency gaps 	via annual audits and provider networks Education Partnerships Team – on-going Education Partnerships Team – on-going Education Partnerships Team – on-going	
Improve access to wrap-around and holiday places for children aged 5 to 14 years or 18 years for disabled young people	Support existing and new providers, where possible, to provide good quality, affordable care for longer hours and from areas of the borough/sites which make access easier for working parents	 Provide existing and new private day nurseries, schools, out of school clubs and childminders with unmet demand data eg hours required, ages of children, preferred location eg school sites Advertise the DfE 'right to request' childcare on school sites to parents and providers eg via the School Governors' briefings 	 Education Partnerships Team via annual audits – on-going Families' Information Service, Education Partnerships Team – on-going 	 An increase in the number of different delivery models available for working parents to access which meet their needs Increased Local Authority intelligence regarding

		 Support providers who decide to 'plug the gap' with advice regarding delivery models, admissions procedures, etc. 	 Education Partnerships Team – on-going 	unmet demand
		Ensure parents are aware of available financial assistance towards the cost of childcare, such as Tax Free Childcare eg via the schools' bulletin	Families' Information Service – on-going	
		 Ensure parents are aware of assistance with access eg the eligibility changes to the blue badge parking scheme 	 Families' Information Service – on-going 	
Increase choice and diversity of wrap-around and holiday places for disabled young people up to 18	 Ensure all existing and new after school and holiday places are inclusive 	 Visit all settings and schools to provide advice and support to maintain and improve quality, including with regard to inclusion 	 Education Partnerships Team – annual audits 	 An increase in the number of places and different delivery models
years of age.		 Ensure settings and schools have access to support via the termly Inclusion Panel Ensure childminders continue to be 	 Education Partnerships Team and Inclusion Team – on-going Inclusion Team – on- going 	available for parents to access

	supported on an individual basis via advice and access to training Ensure parents, settings and schools are aware of the new Disability Access Fund and understand how to claim this payment Fully utilise the brokerage system by questioning provider service descriptions and testing to see if providers will deliver more flexibly on a case by case basis	 Families' Information Service, Education Partnerships Team – on-going Families' Information Service, Education Partnerships Team – on-going 	
Encourage providers, other stakeholders eg Jobcentre Plus and parents to report unmet demand to the local authority	 Ensure parents have easily accessible, upto-date, comprehensive information about settings and services via the Livingwell Directory and the Local Offer Ensure parents are aware of available financial assistance towards the cost of 	 Families' Information Service – on-going Families' Information Service – on-going 	Increased Local Authority intelligence regarding unmet demand

This document was classified as: OFFICIAL

	childcare eg Tax Free Childcare, DLA/	
	P.I.P. and Direct	
	Payments	

